

Application Hosting for Education and Research

Concepts of an SAP University Competence Center Powered by a SUN Server Farm

Prof. Peter Kleinschmidt, Chair of Business Computing

University of Passau

Abstract: *The SAP University Competence Center (UCC) is a non-profit initiative established jointly by SAP, Sun Microsystems and the University of Passau and has been live since May 1999.*

It provides access to SAP Software for teaching and research purposes, which is currently used by 36 higher learning institutions via the German Research Net (DFN). The software runs on a SUN Server Farm consisting of 40 E250 servers.

The UCC acts as an Application Service Provider (ASP) granting the following services:

- *Reliable maintenance and upgrades of the software*
- *First- and second-level basis and application support*
- *Introductory training for teachers (jointly with SAP)*
- *Regular user meetings*
- *Access to the mySAP.com Workplace containing information and course material*

Due to the excellent support of all partners the connected institutions only have a few administrative tasks. They can concentrate on what they do best: Using the software in research and teaching.

The presentation will describe the concepts in detail and will report on the experience of the connected institutions.